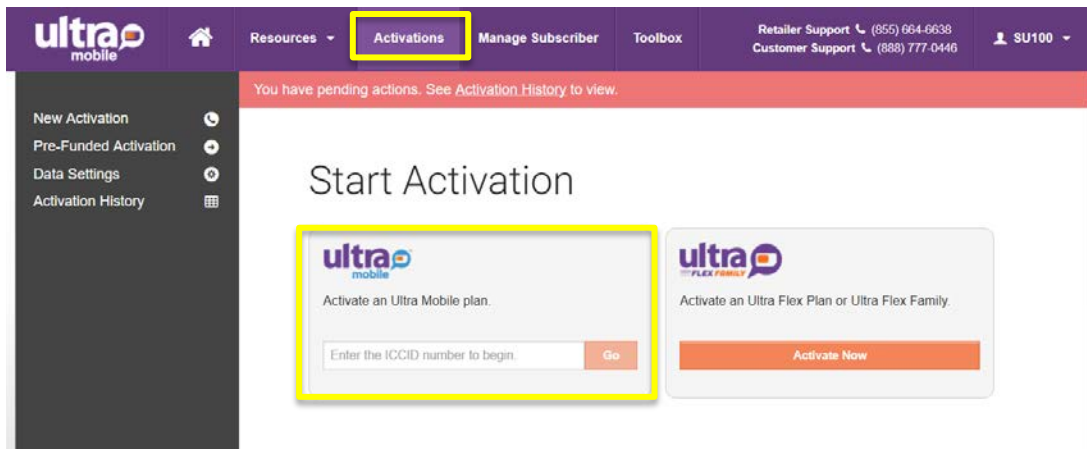


## Step by Step Activation Guide

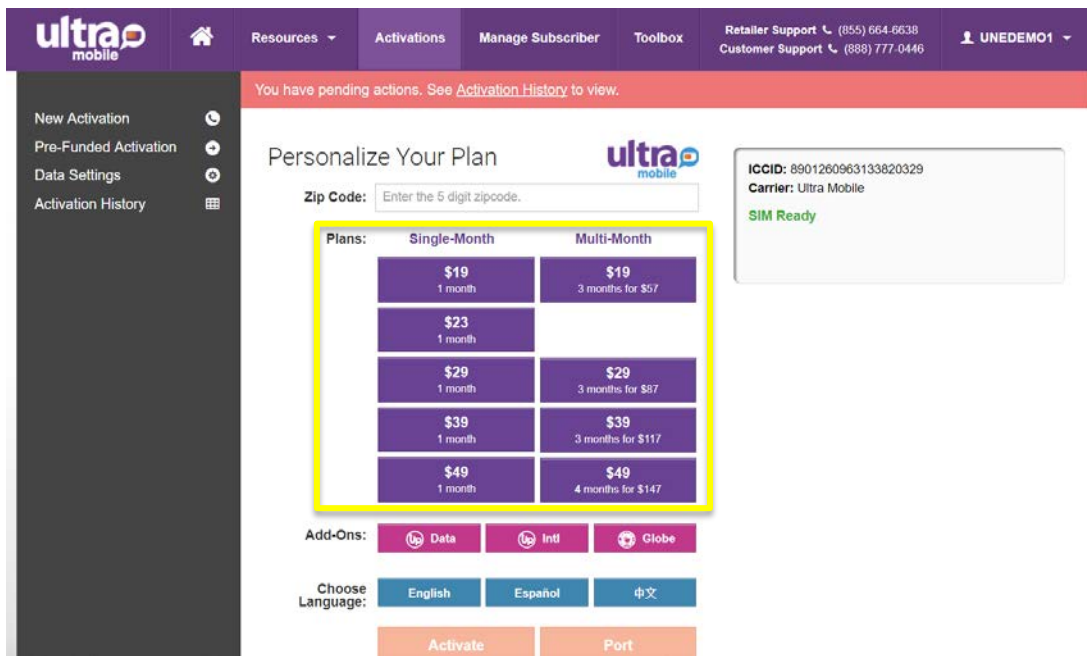
Step 1: For new Ultra Activations, Log in to [UltraAgents.com](http://UltraAgents.com)

Click on the Activations Tab

For Ultra Classic or Multi-Month Activations you will need to enter a valid SIM card to continue



Step 2: The SIM will be verified and you will be taken to a Personalize Your Plan Page  
 You will see the Classic /Single Month and Multi Month plans displayed



Enter the Zip code required and select the plan  
 Select the Language and Press Activate to continue



# Ultra Classic / Multi Month Plans

## How to Activate

August 2017

Plans:	Single-Month	Multi-Month
	\$19 1 month	\$19 3 months for \$57 <input checked="" type="checkbox"/>
	\$23 1 month	
	\$29 1 month	\$29 3 months for \$87
	\$39 1 month	\$39 3 months for \$117
	\$49 1 month	\$49 4 months for \$147

Note: Adds ons for Multi-Month plans (UpData, UpIntl and UpGlobe) can only be purchased after initial activation

**Add-Ons:** *Multi-month plan Add-ons may only be purchased after activation.*

### Step 4: Enter the customers Information to continue

#### Customer Info

**First Name:**   
**Last Name:**   
**Email:**

[Continue](#)

#### Activation Status

**ICCID:** 8901260963133820329  
**Carrier:** Ultra Mobile  
**Phone Number:** (714) 623-6085  
**Total Plan Cost:** \$57  
**Created:** 08/14/17 2:19pm PST  
**Status:** Provisioned

#### Amount Owed:

# \$57

To activate, please fund the plan.

\*\$52 for Domestic Services and \$5 for International Services provided by PLD, LLC — [View Details](#)

### Step 5: Fund the activation

Phone Number: **(714) 623-6085**

To Activate, Please Fund the Account:

<a href="#">epay / WebPOS</a>	<a href="#">VidaPay / T-Cetra</a>
<a href="#">Incomm Agent Solutions</a>	<a href="#">Other RTR</a>
<a href="#">Credit Card</a>	<a href="#">Pin Card</a>

#### Activation Status

**ICCID:** 8901260963133820329  
**Carrier:** Ultra Mobile  
**Phone Number:** (714) 623-6085  
**Total Plan Cost:** \$57  
**Created:** 08/14/17 2:19pm PST  
**Status:** Provisioned

#### Amount Owed:

# \$57

To activate, please fund the plan.

\*\$52 for Domestic Services and \$5 for International Services provided by PLD, LLC — [View Details](#)

You can select to receive Instant Spiff when funding via epay, T-Cetra and IAS (Incomm)

### Activation History:

Type of plan your customers are activated on will display in your activation history

ICCID	MSISDN	Name	Plan	Type	Status	Started	Updated	Funded	Next Action	Message
8901260963183867386	(657) 335-2976	sahana Raj	4Mo \$49	NEW	Completed	08/11/17 10:14am	08/11/17 10:18am	\$147		
8901260842107638620	(657) 335-2974	fasdfasdfsaf asdfasdfsaf	4Mo \$49	NEW	Completed	08/11/17 10:09am	08/11/17 10:11am	\$147		
8901260963183867782	(657) 335-2954	Arun AugustBsmall	3Mo \$19	NEW	Completed	08/11/17 6:59am	08/11/17 7:01am	\$57		
8901260963183867774	(657) 335-2953	Arun AugustS	\$23	NEW	Completed	08/11/17 6:57am	08/11/17 6:58am	\$23		
8901260963183867766	(657) 335-2952	Arun AugustL	\$19	NEW	Completed	08/11/17 6:54am	08/11/17 6:56am	\$19		
8901260842107638422	(657) 335-2526	asdfsdfasdfsaf dlasfsaf	4Mo \$49	NEW	Completed	08/09/17 2:57pm	08/11/17 3:24am	\$147		
8901260842107638430	(657) 335-2528	asdfsadf sdfsdf	3Mo \$19	NEW	Completed	08/09/17 2:59pm	08/11/17 3:18am	\$57		
8901260963183866685	(657) 267-1988	Arun UltraMMIP	3Mo \$19	PORT	Completed	08/07/17 5:39am	08/10/17 2:43pm	\$38		
8901260842116040487	(657) 335-2732		Ultra Flex	NEW	Completed	08/10/17 1:45pm	08/10/17 1:54pm			
8901260842107638539	(657) 335-2729	dafsdf asfsfas	\$29	NEW	Completed	08/10/17 1:32pm	08/10/17 1:33pm	\$29		

### Manage Subscriber:

You can view your customers plan details via Manage Subscriber:

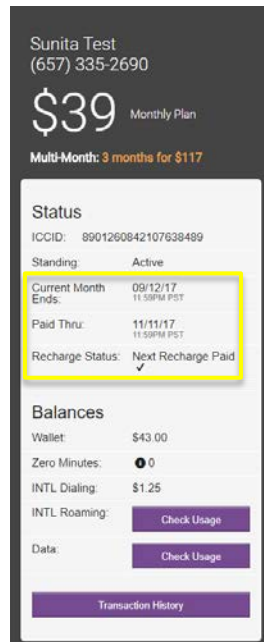
With a Multi-Month you will see:

- When their current month ends
- When they are paid till
- Next recharge is Paid

A Multi-Month customer can only change plans at the end of the Multi-Month Billing period.

A change can be future processed via Manage Subscriber.

The change date will be the 'paid thru' date.



Subscriber Actions:

Load Wallet

Manage Plan

Auto Recharge

UpData

UpIntl

Globe Unlimited

UpRoam

WiFi Talk & Text

Data My Way

Edit Profile

SIM Swap

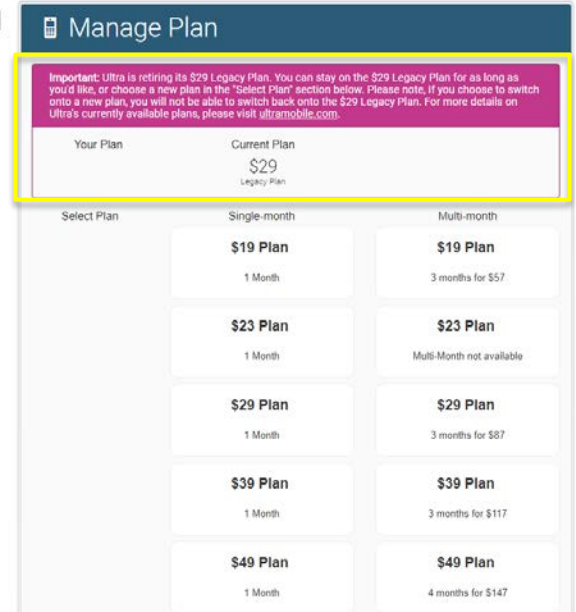
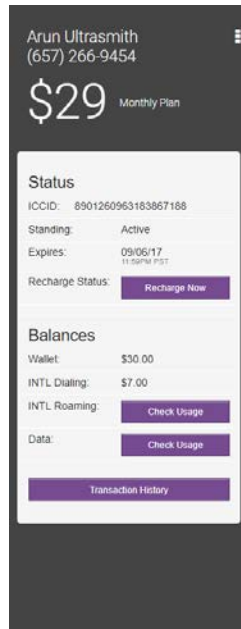
Notifications

You can Add 'Ultra Ups' such as UpData, UpIntl, UpRoam to Multi-Month customers if required. **Note:** Multi-Month \$49 plan will not display the UpData add on as the plan has Unlimited 4G LTE Data included.

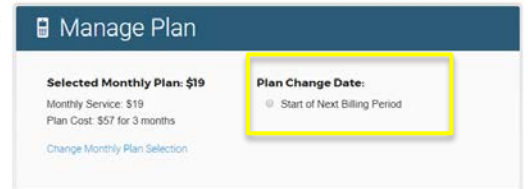
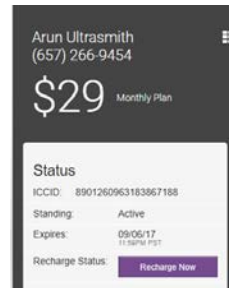
If you have a customer on a Legacy Single month plan that wants to switch to a Multi-Month plan Note Current Legacy Plans will need to wait till their next bill period to change their plan.

This change request can be future processed via Manage Subscriber.

- Select Manage Plan
- Select the required Multi-Month Plan  
**Note:** Legacy plans will have a note indicating they are a legacy plan. Once they change this plan they cannot revert back to it.



- Continue and select Start of next Billing Period



- The New plan will be future dated to start after current plan expires.

